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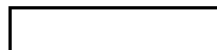
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Report to Killian Committee on Agency Management Problems

It appears to me that the following are obstacles to sound Agency management (it is recognized that these are problems facing many large organizations). I don't know whether or not the Killian Committee is in a position to help eliminate these:

1. Inadequate communication by operating personnel to central management regarding operators' management problems.
2. Inadequate understanding by some supervisors of their management and administrative responsibilities and of the use of management tools, such as procedures improvement, work simplification, etc.
3. The absence of criteria among operating offices for management efficiency.
4. Inadequate internal face-to-face coordination in solving across-the-board management problems.
5. Inadequate planning by some supervisors for organizations which will be capable of maximum production at minimum cost.



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